## **SEMESTER I**

# **CERTIFICATE COURSES**

# **CPSS – Certificate Course in Public Speaking Skills**

Course Outcomes: This activity helps the students to:

- Improve their spoken communication and also boosts their confidence.
- The certificate provided by the institute is an additional incentive to the students.

# **SEMESTER III**

# **CERTIFICATE COURSES**

### 20H01 – SOFT SKILLS AT WORK

Course Outcomes: By the end of the course, students shall be able to:

- Understand the significance and essence of a wide range of soft skills.
- Learn how to apply soft skills in routine social and professional settings.
- Learn how to employ soft skills to improve interpersonal relationship.

#### 20H02 - TIME & STRESS MANAGEMENT

Course Outcomes: By the end of the course, students shall be able to:

- Time management and its importance
- The basic elements of the stress response.
- Implement appropriate stress management techniques.
- Identify areas of their job where time could be better utilized and the actions necessary to alleviate problems identified.

## 20M01 - INTEGRATED MARKETING COMMUNICATION

Get an overall view about integrated marketing communications

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Get a better understanding of how various marketing concepts to be planned,

created and implemented across various products, services, non-profit organizations

etc.

• Explore and enhance various Marketing mixes which can be applied in today's

dynamic competitive world.

20M02 - DIGITAL MARKETING

Course Outcomes: By the end of the course, students shall be able to:

• Students will get an extensive understanding of digital marketing and its importance

in business.

Students will get insights of various tools used in digital marketing.

• Students will be able to use their creativity and new ideas to develop meaningful

content for various digital marketing strategies.

Students will also be able to assess the emerging trends in digital marketing

20F01 – INTRODUCTION TO BANKING SYSTEM

Course Outcomes: By the end of the course, students shall be able to:

Understand the Banking structure in India

Understand the types of accounts available for customers

• Understand the types of Loans available for customers

Understands rights and obligations of banker and customer

Understand the basics of the international banking

20F02 - MUTUAL FUND

- Understand the concept of investment
- Understand the importance of mutual fund investments
- Makes the students wise in terms of financial planning

# SEMESTER IV CERTIFICATE COURSES

## 21H03 - COUNSELING SKILLS FOR MANAGERS (CSM)

Course Outcomes: By the end of the course, students shall be able to:

- Provide an overview of the counselling processes and techniques.
- Select the key areas and situations where management may help employees in performance planning and career advancement.
- Develop a deep understanding of the basis of counselling

### 21H04 EMPLOYEE LEARNING AND DEVELOPMENT

Course Outcomes: By the end of the course, students shall be able to:

- Understand the importance of Employee learning and performance, Training and Development.
- Understand Training Need Analysis, Training Methods and
- Will be prepared to assist in corporate trainings.

### 21M03 CONSUMER BEHAVIOUR IN SERVICE MARKETING

- Demonstrate and explain how the characteristics of service products differ from tangible goods and how these impacts on design and execution of marketing strategies for services
- Distinguish different service types and draw implications for marketing strategy development.

 Critically analyse services consumer expectations and apply knowledge to develop recommended solutions

## 21M04 INTERNATIONAL MARKETING & CROSS INDUSTRY GROWTH

Course Outcomes: By the end of the course, students shall be able to:

- Get practical experiences about import/export documentation.
- Visualize the role of commercial banks and other financial institutions in export and import management.
- Practical experience in export/import documentation
- Demonstrate the knowledge in this area and solve complex corporate problems.
- Identify business opportunities, design and implement innovations in work space.
- Apply reasonings informed by the contextual knowledge in the given area.
- Apply ethical principles for making judicious managerial decisions.
- Harness your cross-country and cross-industry innovation skills.

## 21F03 – INTERNATIONAL FINANCIAL ENVIRONMENT

Course Outcomes: By the end of the course, students shall be able to:

- Students are aware about the mechanism and structure of international monetary system
- Students are able to analyse the global financial markets.
- Students are able to know the mechanism of trading in foreign exchange markets

## 21F04 - INTRODUCTION TO FINANCIAL PLANNING

- Able to understand the Basis of Savings and Investment
- Able to understand the need for Investment.

- Able to Understand the Risk Return of avenues of Investment
- Able to do the Financial Planning in a better way
- Able to Plan for Retirement

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